COMMUNITY NOTICE:

Modified Daily Operations of the Six Nations Family Health Team within the context of COVID-19

Ohsweken, ON – March 15, 2020: As the situation with COVID-19 continues to evolve, the Six Nations Family Health Team remains committed to the safety and well-being of our patients, staff and the larger community, while we seek to continue to provide optimal primary care to our community members.

Due to the rapidly evolving situation of COVID-19 within the province and our region, the Six Nations Family Health Team has decided to limit in-person appointments to a telemedicine approach to care. What this means is that you can still call the office during the regular clinic hours (Monday to Friday, 8:30AM-4:30PM), but instead of seeing the care provider in-person, you will be assessed over the phone. If the care provider deems that an in-person appointment is needed, you will be advised on next steps and when an appointment can be arranged. Clear guidance will be provided before and upon your arrival, so that the clinical space can maintain proper infection control protocols. No one can enter the clinic, unless first approved by the clinical staff onsite. In addition, no walk-in appointments will be provided and appointments cannot be made in-person at the front desk. Prescription refills and the review of any lab results will also continue as needed. The clinic will operate in this modified manner starting Monday, March 16, 2020, until we deem it safe to maintain regular operations.

We thank you for your patience at this time and we will seek to continue to provide you with optimal care throughout this situation.

To contact our clinic, please call: 519-445-4019 (Monday to Friday, 8:30AM-4:30PM).

Please contact the Ohsweken Public Health Office at 519-445-2672 if you are exhibiting any of the following symptoms: fever (over 38 degrees Celsius) and/or onset of (or exacerbation of chronic) cough.

Thank you for your understanding and cooperation at this time,

The Six Nations Family Health Team | 519-445-4019