

ESSENTIAL SERVICES



EMERGENCY SERVICES

Fire & Emergency Services

Note: Admin staff will be on call. However, 911 services will be continued as normal throughout the holidays.

Paramedic Services

(519) 717-0182 - Deputy Officer, for non-emergency use ONLY.

(519) 750-3908 - Community Paramedics

Note: Admin staff will be off during the holidays and senior management will be available for emergencies during the closure.

WELL-BEING

Child & Youth Team - Jordan's Principle

1-855-JP-CHILD (1 (855) 572-4453)

Note: Call for URGENT Jordan's Principle requests, the Six Nations of the Grand River Office will be closed.

Family Health Team

Date & Time:

Closed Dec. 20 - Jan. 2

Note: Open Dec. 30 from 9am-3pm for episodic appointments only.

Home & Community Care

(519) 445-0077

Essential Services Provided:

Jay Silverheels Supportive Housing (24/7), Case Management On-Call Service with Extended Communications, Personal Support Services (high-need clients), and Palliative Care

Iroquois Lodge

Note: Iroquois Lodge has no change in hours of operations or visitation. Administrative staff will observe the closure, but a Manager is assigned for emergencies.

Midwives (Birthing Centre)

(519) 445-4922

Note: Midwifery services will be available 24/7. All regular programming will be closed.

Medical Transportation

(519) 445-0410

Please leave a voicemail as office will be closed.

Voicemails will be checked on December 22, 28, & 29.

SOCIAL SERVICES

Child & Family Services Band Representatives

(519) 770-7240 Dec. 23

(548) 328-4783 Dec. 24-Jan. 1

(519) 761-0981 Entire Closure

Dates & Times:

December 27-29

8:30am-4pm

Note: Available for court matters ONLY involving child protection during this time period. All organizations must continue to provide notification and updates through the normal process of email, fax and voicemails.

Correctional Services

(519) 445-2628

Dates & Times:

December 23-24, 27, 30, & 31

(on-call)

Note: Voicemails & emails will be retrieved daily.

HOUSING

Six Nations Housing Office

(519) 757-7187 Emergency use ONLY. After-Hours Maintenance.

Emergencies: Someone who does not have heat, water, hydro (that is not related to a community power outage), or significant water leaks.

Secondary Contact:

(226) 387-4962

Andrew Powless,
Maintenance Supervisor

ONTARIO WORKS

Ontario Works

(519) 754-6562

(519) 732-2307

(519) 754-6587

Use for Emergencies ONLY.

PUBLIC WORKS

Public Works Transfer Station

Dates & Times:

Transfer Station will be closed on Dec. 24, 25, 26, and Jan. 1

Transfer station hours are 8am-4:30pm from Tuesday to Saturday, last load-in at 4:15pm

Note: No debris approvals will be completed between December 23 and January 2, 2025.

Six Nations Septic Services

Phone: (519) 445-4242

Address: 1953 Fourth Line

Note: Septic calls paid and placed prior to Tuesday, December 17 at 4:30pm will be completed prior to the Holiday Closure, calls placed after this deadline may not be completed until January 2, 2025. Online payments take 2 business days to process.

Truckfill Station

Note: Payment on accounts must be made before noon on December 20 to be applied to accounts before January 2. Online payments take 2 days to process.

UTILITIES

Water: (519) 752-4712

Roads: (519) 757-5501

Hydro One Customer Service:

Call 1 (888) 664-9376 or visit

<https://www.hydroone.com/support/contact>

Six Nations Natural Gas:

(519) 445-4213

Six Nations Food Bank:

(519) 771-0025

Six Nations Internet:

(519) 445-4168

First Nations Cable:

(519) 445-2981

For more available utilities, visit

<https://www.tworivers.ca/businessdirectory>

IN CASE OF EMERGENCY, PLEASE CALL: 911











Note: All other services & programs will be closed from December 20 at 2pm & will be re-opening on January 2, 2025 for regular business hours.



SUPPORT SERVICES STILL AVAILABLE

The SNGR Holiday Closure: Effective from December 20, 2024 to January 1, 2025. Please note the changes below.

To access support via phone, call:

-  **First Nations & Inuit Hope for Wellness Help Line**
1 (855) 242-3310, 24/7
-  **Talk Suicide Canada**
1 (833) 456-4566, 24/7
-  **National Indian Residential School Crisis Line**
1 (866) 925-4419, 24/7
-  **Talk 4 Healing for Indigenous Women**
1 (855) 554-4315, 24/7
-  **Kids Help Line**
1 (800) 668-6868, 24/7
-  **Ganohkwasra Family Assault Support Services**
(519) 445-4324
-  **Six Nations Crisis Line**
(519) 445-2204 OR
1 (866) 445-2204, (24/7)
-  **Mobile Crisis Rapid Response Team**
1 (226) 446-9902
Monday-Friday, 1-9pm
-  **Ohsweken Public Health***
(519) 761-9053,
Monday-Friday,
8:30am-4:30pm.
Closed Dec. 25, 26, & Jan. 1
-  **Indigenous Victims Services**
1 (866) 964-5920 (IVS Manager)
Monday-Friday, 1-9pm during December 23-27, 30, and
January 1 Outside of these hours & dates, please contact the
Community Paramedics at (519) 750-3908

Get support via Text/Chat:

-  **Talk Suicide Canada**
Text: 45645, 24/7
-  **Kids Help Line**
Text 'CONNECT'
to 686868,
or online chat:
kidshelpphone.ca, 24/7
-  **Talk 4 Healing for Indigenous Women**
Text: 1 (855) 554-4315, 24/7
or online chat:
www.beendigen.com, 24/7
-  **First Nations & Inuit Hope for Wellness Help Line**
Online Chat:
hopeforwellness.ca

Drop-in for In-Person Support:

-  **Mobile Crisis Rapid Response Team**
1769 Chiefswood Road
Monday-Friday, 1-9pm
-  **Mental Health & Addictions**
1769 Chiefswood Road
Monday-Friday, 1-9pm

*Nurses will be working from home at this time. Immunizations will be unavailable.

